



Michael N. Cohen  
Legal Director and Associate General Counsel

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October 29, 2015

VIA EMAIL ([abuse@wpengine.com](mailto:abuse@wpengine.com))  
AND FEDERAL EXPRESS

WP Engine, Inc.  
Attention: Legal Department  
504 Lavaca, Suite 1000  
Austin, Texas 78701

Re: *Notice Pursuant to the Digital Millennium Copyright Act*

WP Engine, Inc.:

I am writing on behalf of iPayment, Inc. and its wholly owned subsidiary Flagship Merchant Services, LLC (together referred to herein as “Company”).

This letter is being sent to you pursuant to the Digital Millennium Copyright Act, 17 USC 512(c) (“DMCA”), to make WP Engine, Inc. aware of material on its network or system that infringes upon the exclusive copyrights of Company.

Company has a good faith belief that the Internet site found at [CardPaymentOptions.com](http://CardPaymentOptions.com) infringes the rights of the Company by using the following trademarks of the Company:

“FLAGSHIP MERCHANT SERVICES” Registered: 2/2/2010 US Registration# 3745496  
“IPAYMENT” Registered: 4/8/2014 US Registration# 4509361

The Company represents that it has not authorized your customer to use the Infringing Material. Based upon information at its disposal on [cardpaymentoptions.com](http://cardpaymentoptions.com), Company believes that the statements in this notice are accurate and correctly describe the infringing nature and status of the Infringing Material.

Accordingly, Company hereby demands that WP Engine, Inc. immediately remove or disable access to the Infringing Material at:

<https://www.cardpaymentoptions.com/credit-card-processors/ipayment-review-complaints-and-rating/>

<https://www.cardpaymentoptions.com/credit-card-processors/flagship-merchant-services-review-complaints-and-rating/>



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As you may know, if this information is not removed after notice that complies with the DMCA, the Internet Service Provider may also be held liable for the copyright infringement.

Company has a good faith belief that use of the trademark(s) described above in connection with the domain and URLs described above is not authorized by the trademark owner, and such use is not otherwise permissible under applicable law.

I represent that the information in this notification is true and correct and that I am authorized to act on behalf of Company, the trademark owner whose exclusive intellectual property rights are believed to be infringed as described herein.

Sincerely,

A handwritten signature in black ink, appearing to read 'Michael N. Cohen'.

Michael N. Cohen